



## Numbers Plus

“The most important part of our technical infrastructure is the team of people who design and support the systems, and Safe Hosts is an integral and important part of that team.”

Ian Conway, Director



Numbers Plus Limited is a business telecoms company specialising in inbound call handling solutions for businesses of all sizes.

Services include business number supply and provision for all UK numbers and ranges, intelligent call routing (IVR), VoIP, SIP Trunks, call recording, call queuing, statistical monitoring, remote worker solutions, SMS services and audio platforms for information services.

The multi-channel switching technology allows for high volumes of simultaneous calls and is designed to cope with the most demanding requirements.

### The challenge

As a Tier 1 carrier and network operator, Numbers Plus requires a robust, fully resilient hosting solution capable of handling the high volume of calls and data traffic that pass through the network.

The service is delivered through the BT telephone network and IP-based VoIP and SIP systems, all of which require the latest technology and reliable hosting to maintain the high level of service that customers expect.



# safehosts

## The solution

### Colocation

- › 2 full racks
- › 6 Amps of power per rack
- › 50Mb bandwidth

Safe Hosts was chosen as the preferred supplier for Colocation services due to the ability for Numbers Plus to flex and grow their Colo estate in response to customer demand.

## The result

- › Close partnership working means the service operates at the highest level at all times
- › Ease of access and cooperation of the Safe Hosts' support team make remote support and on-site support as smooth as possible
- › Maintenance and monitoring of the systems can be carried out promptly and effectively



*"The flexibility of the hosting services has meant that Safe Hosts has been able to keep up with the growing requirements of Numbers Plus, expanding the rack space as required and keeping up with the demands of a growing business, and will no doubt continue to do so."*

Ian Conway, Director,  
Numbers Plus Ltd

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